

City of Pomona
 Community Needs Survey

High Priority Responses	CW	D-1	D-2	D-3	D-4	D-5	D-6	TOTAL	
Priority Needs: Total Responses per District	101	52	20	25	34	23	35	290	
HOUSING									
First Time Homebuyer (down payment assistance)	65	16	9	18	25	12	19	164	3rd
Fair Housing (tenant/landlord disputes, mediation)	64	19	11	18	19	13	18	162	
Tenant/Landlord Relations	56	19	10	16	16	13	17	147	
Affordable Housing (acq., rehab., new construction)	67	21	14	21	20	11	17	171	59% 1st
Special Needs Housing (senior, persons w/disabilities)	62	18	14	21	20	13	18	166	57% 2nd
COMMUNITY DEVELOPMENT									
Economic Development (job creation, new business)	81	21	19	23	32	18	27	221	76% 3rd
Code Enforcement (complaints, insp., corrections notices)	70	18	13	15	24	17	26	183	
Public Infrastructure (alleys, streets, streetlights) #2	86	24	19	23	30	21	34	237	82% 1st
Parks and Community Centers	86	21	18	22	30	20	28	225	78% 2nd
HOMELESS SERVICES									
Homeless Prevention	85	26	20	24	29	23	34	241	83% 1st
Street Outreach	86	20	17	24	27	16	30	220	76% 2nd
Emergency Shelter	87	24	9	24	26	17	26	213	
Rental Assistance	68	24	13	21	25	8	20	179	
Case Management/Counseling	78	27	14	24	26	15	31	215	74% 3rd
PUBLIC SERVICES									
Social Services (food bank, domestic violence, counseling)	80	26	16	22	23	15	25	207	
Youth Services (recreation, educational programs) #1	83	21	18	22	28	20	27	219	76% 2nd
Senior Services (wellness, physical, nutritional programs)	82	22	19	22	24	20	27	216	74% 3rd
Health Services (dental, eye, counseling programs)	76	24	16	22	19	15	21	193	
Anti-Crime Program (community oriented policing) #3	83	23	16	23	26	22	30	223	77% 1st
CITY CORE VALUES									
Ensure city fiscal and operational responsibilities align with the City's core values and priorities	27	9	7	7	11	11	13	85	29% 3rd
Create long term prosperity through economic growth	30	6	6	5	9	13	9	78	
Increase housing opportunities and housing stability	21	7	7	6	14	16	9	80	
Invest in public safety, community programming and property maintenance to ensure safe and clean communities	39	8	7	11	12	9	12	98	34% 1st
Improve the City's infrastructure by investing resources in streets, sidewalks, parks, landscaping, water systems, and public facilities	35	7	8	7	14	11	14	96	33% 2nd
POMONA'S PROMISE INITIATIVES									
Education and Academic Success (Cradle to Career)	26	5	8	8	13	8	12	80	28% 3rd
Health (Healthy in Pomona)	22	8	7	7	10	9	16	79	
Economic Development (employment and vocational training)	19	6	6	7	13	7	11	69	
Crime Prevention and Public Safety	40	8	6	6	16	14	24	114	39% 1st
Community Engagement and Communication YFMP	36	8	7	8	15	8	13	95	33% 2nd
"A WAY HOME": COMMUNITY SOLUTION GOALS									
Reduce the number of unsheltered homeless	42	13	8	10	13	11	22	119	41% 1st
Reduce the negative impact on community neighborhoods and public space	34	12	8	9	15	11	17	106	37% 2nd
Have an engaged and informed community regarding homelessness	27	13	7	5	5	17	18	92	
Balance the needs and the rights of homeless persons and large community through updated fair policies	35	12	10	9	7	18	15	106	37% 3rd
CONSOLIDATED PLAN GOALS									
Decent Affordable Housing (first time homebuyers program, tenant base rental assistance)	24	8	9	10	12	6	9	78	27% 3rd
Decent Affordable Housing: (develop affordable housing: rental and homebuyers)	18	5	8	8	7	7	7	60	
Decent Housing (code enforcement and housing rehabilitation)	16	5	6	7	7	6	8		
Suitable Living Environment (public service)	22	6	5	6	10	6	9	64	39% 1st
Suitable Living Environment (community policing oriented programs and infrastructure improvements)	21	6	5	6	11	6	8	63	
Economic Opportunities (business assistance, creation and expansion)	21	6	5	6	8	7	8	61	
Homeless Services	42	7	6	7	13	7	15	97	33% 2nd

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IMPACT OF THE CORONAVIRUS ON POMONA HOUSEHOLDS								
	CW	D-1	D-2	D-3	D-4	D-5	D-6	TOTAL
FAMILY AND WELL BEING								
Needed help with childcare	21	4	7	2	3	3	3	43
Could not relax	42	14	9	15	9	9	10	108
Someone moved into the household	17	3	3	0	3	2	5	33
Someone moved out of the household	5	3	2	5	5	2	1	23
Could not pay rent/ mortgage	25	9	2	3	4	1	2	46
Someone in my household became homeless	15	6	1	5	0	0	1	28
Did not have household goods, like soap, paper towels, or toilet paper	25	10	5	5	2	2	4	53
Had to provide care to an elder	14	3	7	6	4	1	3	38
Felt isolated/ alone	38	16	7	14	18	5	8	106
More conflict in the household	19	11	7	7	7	3	2	56
Someone in my household suffers from substance abuse issues	7	6	1	0	2	1	3	20
There was not enough food for my household	17	8	4	3	3	0	1	36
I got to know my neighbor(s)/ neighborhood better	24	7	6	6	13	3	9	68
Neighbor(s) helped me access resources	15	1	2	4	3	0	2	27
I helped my neighbor(s) access resources	21	7	8	9	9	2	10	66
Introduced/ accessed new services within my community	17	5	5	6	7	0	6	46
WAGES AND EMPLOYMENT								
Earned less money	41	15	7	10	8	6	8	95
Worked fewer hours	24	13	10	9	5	4	8	73
Worked fewer hours or lost employment due to lack of childcare	9	4	6	1	3	1	1	25
Lost job due to COVID-19	23	11	5	6	4	2	6	57
Had to take off from work without pay	16	7	6	6	5	1	5	46
Had to close business	5	0	2	1	0	2	2	12
Own a business and had to lay off employees	3	0	1	1	0	1	0	6
Started a new business working from home	3	0	3	1	0	0	0	7
EDUCATION AND SCHOOLING								
Having a child at home because school/ child care/ college closed	42	5	12	8	12	9	9	97
Worried student(s) will not do well in school in year	42	8	7	10	8	9	10	94
Worried student(s) lost educational gains	34	8	9	9	10	8	7	85
Did not have WiFi/ internet at home	17	3	2	2	5	0	2	31
Did not have computer, tablet or other device for doing school work	13	3	3	3	2	0	1	25
MEDICAL AND HEALTH								
Had a medical emergency	18	7	5	2	2	1	2	37
Member(s) of my household were hospitalized with COVID-19	7	5	1	2	2	0	1	18
Was unable to receive medical assistance because of COVID-19 restrictions	17	4	4	6	4	1	2	38
Got medical help (non-emergency)	19	8	3	3	2	2	6	43
Had an increase in medical expenses	8	6	6	2	3	3	1	29
Lost a family member to COVID-19 related illness	12	6	7	5	3	1	2	36
Needed help to reduce stress/ anxiety	38	11	7	13	9	4	7	89
My child(ren) needed help to reduce stress/ anxiety	19	3	6	5	9	4	1	47
All eligible members of my household received a COVID-19 vaccination	42	15	11	15	10	13	22	128
Some eligible members of my household received a COVID-19 vaccination	17	7	2	5	3	0	2	36
No eligible members of my household received a COVID-19 vaccination	7	2	1	2	5	0	0	17
Increased outdoor activity/ recreation	27	3	9	5	10	8	13	75
MY HOUSEHOLD IS STILL IN NEED OF THE FOLLOWING SERVICES/ RESOURCES.								
Affordable Childcare	12	4	4	3	3	2	2	30
Rental Assistance	29	14	3	7	5	0	0	58
Mortgage Assistance	15	9	1	5	2	0	3	35
Utility Assistance	25	6	5	5	3	1	5	50
Homeless Prevention Assistance	16	9	3	6	3	0	1	38
Employment Assistance	16	9	8	8	4	1	3	49
Small Business Assistance	9	5	3	8	2	2	1	30
Food Access/ Food Delivery	21	11	5	7	4	0	2	50
Educational Resources for my Child(ren)	15	5	5	6	5	2	1	39
Mental Health/ Counseling/ Stress Reduction	26	13	4	12	7	1	6	69
Healthcare Access	20	10	3	7	7	1	1	49
Vaccination Access Information	8	3	1	4	1	0	0	17
Legal Services	14	5	4	6	2	1	1	33
Transportation Assistance	14	6	2	8	4	0	2	36
Reliable Internet Access	20	7	3	4	6	2	3	45
Financial/ Budget Counseling	15	8	5	6	6	1	1	42

37% 1st

37% 2nd

23% 3rd

33% 1st

25% 2nd

20% 3rd

33% 1st

32% 2nd

29% 3rd

31% 2nd

44% 1st

26% 3rd

20% 2nd

17% 3rd

24% 1st