



City of Pomona — Building & Safety Division

How to Register for Citizen Self Service

Please visit this link:

https://connect.pomonaca.gov/energov_prod/selfservice#/home

STEP 1

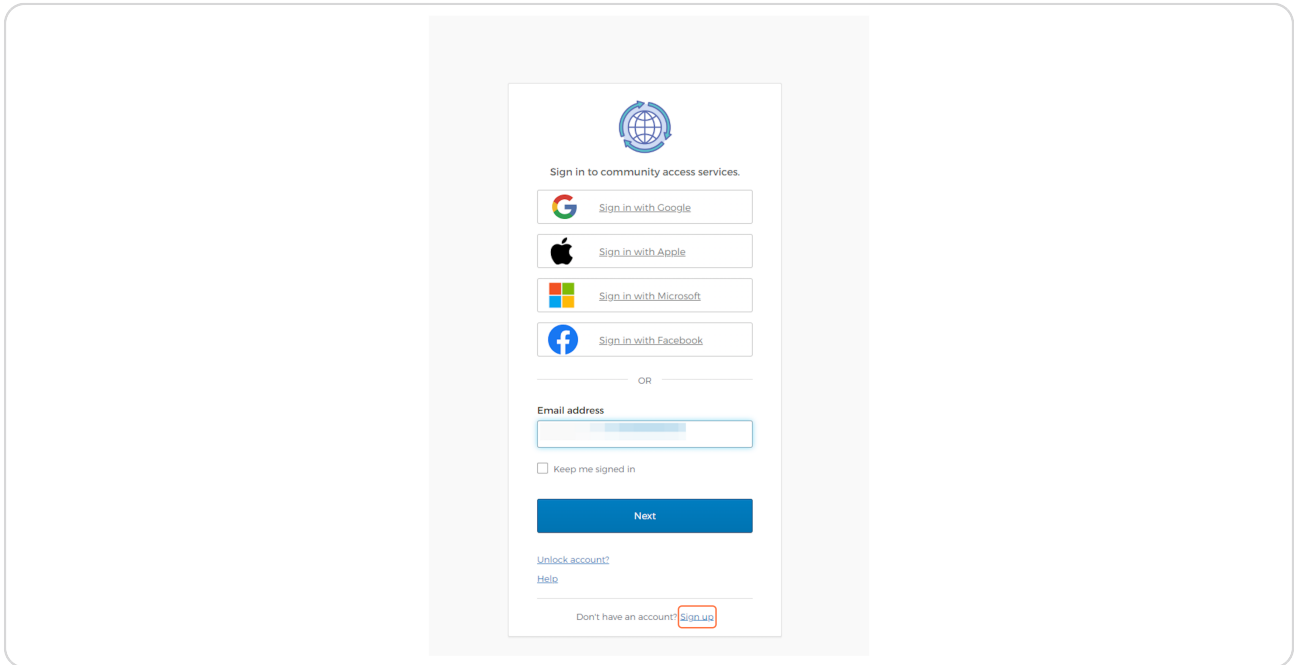
Click on Login or Register

The screenshot shows the Tyler Citizen Self Service website. At the top left is the Tyler Technologies logo with the text 'tyler Citizen Self Service technologies'. At the top right is a red 'Login or Register' button. Below the logo is a navigation bar with links for 'Home', 'Apply', 'Today's Inspections', 'Map', and 'Search'. The main content area features a large heading 'Welcome to Self Service' and three white boxes with blue icons and text:

- Login or Register**: Login to an existing or create a new account. You can also find help if you forgot your login information.
- Search Public Records**: This tool can be used to search for existing permits, plans, inspections, code cases, requests and licenses.
- Map**: Explore the map to see the activity occurring in your neighborhood.

STEP 2

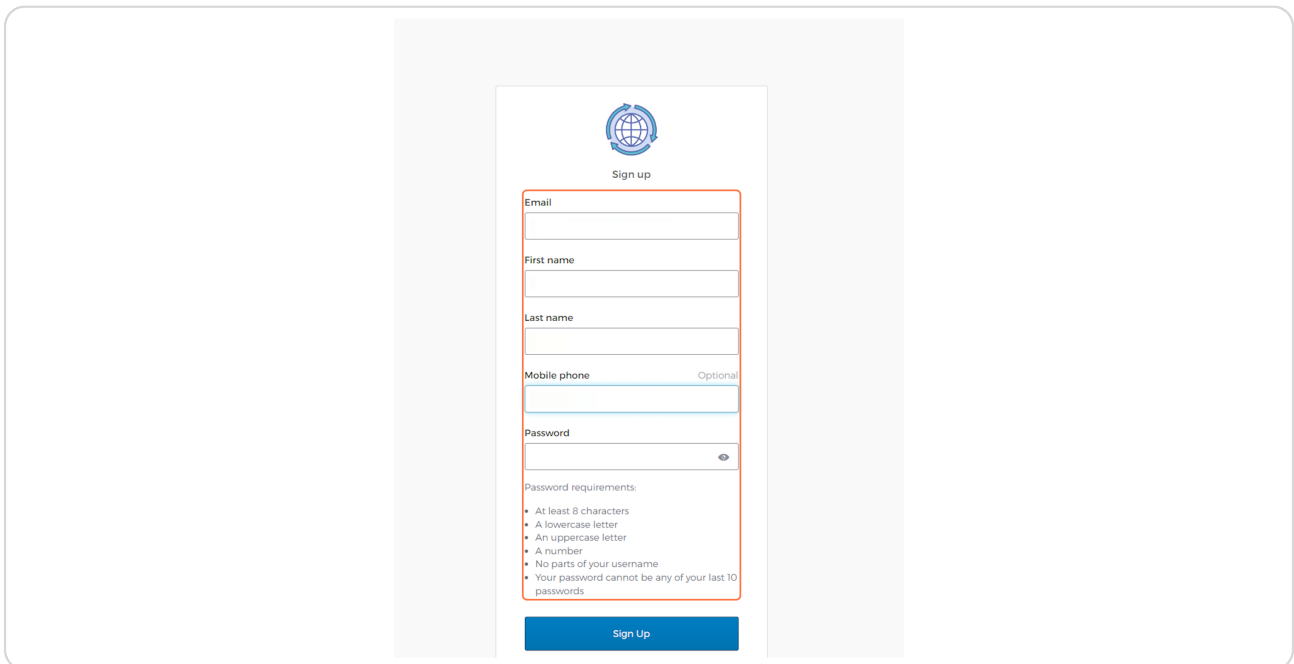
Click on Sign up



The screenshot shows a sign-in page with a globe icon at the top. Below the icon is the text "Sign in to community access services." There are four social media sign-in buttons: "Sign in with Google", "Sign in with Apple", "Sign in with Microsoft", and "Sign in with Facebook". Below these buttons is an "OR" separator. Underneath is an "Email address" input field. Below the input field is a checkbox labeled "Keep me signed in". At the bottom of the form is a blue "Next" button. Below the button are two links: "Unlock account?" and "Help". At the very bottom, there is a link that says "Don't have an account? Sign up", where "Sign up" is highlighted with a red box.

STEP 3

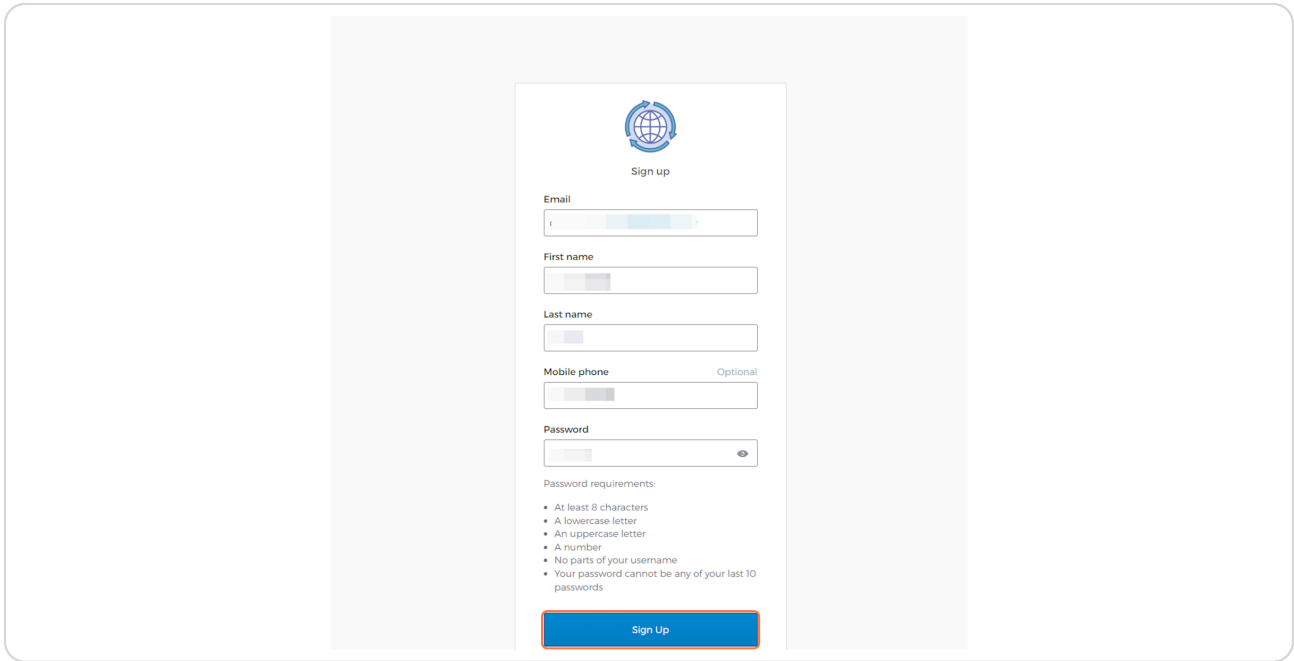
Fill Out Required Fields



The screenshot shows a sign-up page with a globe icon at the top. Below the icon is the text "Sign up". There are several input fields: "Email", "First name", "Last name", "Mobile phone" (with "Optional" text to its right), and "Password". The "Email", "First name", "Last name", and "Password" fields are highlighted with a red border. Below the "Password" field is a section titled "Password requirements:" with a bulleted list: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "No parts of your username", and "Your password cannot be any of your last 10 passwords". At the bottom of the form is a blue "Sign Up" button.

STEP 4

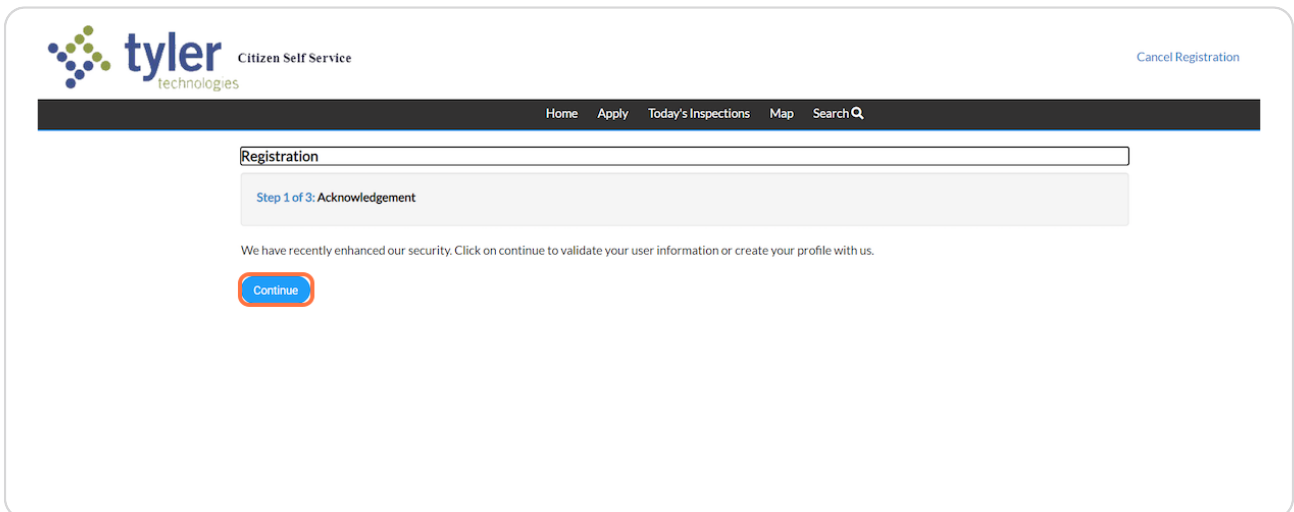
Click on Sign Up



The screenshot shows a 'Sign up' form centered on a light gray background. At the top of the form is a globe icon and the text 'Sign up'. Below this are several input fields: 'Email', 'First name', 'Last name', 'Mobile phone' (with 'Optional' text to its right), and 'Password'. The 'Password' field has an eye icon to its right. Below the fields is a section titled 'Password requirements' with a bulleted list: 'At least 8 characters', 'A lowercase letter', 'An uppercase letter', 'A number', 'No parts of your username', and 'Your password cannot be any of your last 10 passwords'. At the bottom of the form is a blue 'Sign Up' button with a white border.

STEP 5

Click on Continue



The screenshot shows the Tyler Citizen Self Service portal. At the top left is the Tyler logo (a cluster of green and blue dots) and the text 'tyler Citizen Self Service technologies'. At the top right is a link for 'Cancel Registration'. Below the header is a dark navigation bar with links for 'Home', 'Apply', 'Today's Inspections', 'Map', and 'Search' with a magnifying glass icon. Below the navigation bar is a 'Registration' section with a sub-section titled 'Step 1 of 3: Acknowledgement'. Below this is a message: 'We have recently enhanced our security. Click on continue to validate your user information or create your profile with us.' At the bottom of this message is a blue 'Continue' button with a white border.

STEP 6

Fill out the required information below

tyler Citizen Self Service Cancel Registration

Home Apply Today's Inspections Map Search

Registration

Step 2 of 3: Personal Info

*REQUIRED

First Name

Middle Name

Last Name

Company

* Contact Preference

* Email Address

Additional Contact Information

Back Next

STEP 7

Click on Next

tyler Citizen Self Service Cancel Registration

Home Apply Today's Inspections Map Search

Registration

Step 2 of 3: Personal Info

*REQUIRED

First Name

Middle Name

Last Name

Company

* Contact Preference

* Email Address

Additional Contact Information

Back Next

STEP 8

Fill out the Required Information

tyler Citizen Self Service technologies [Cancel Registration](#)

Home Apply Today's Inspections Map Search

Registration

Step 3 of 3: Address

* Address *REQUIRED

Apartment, suite, unit, floor, (optional)

City

State

Postal Code

Back Submit

STEP 9

Click on Submit

tyler Citizen Self Service technologies [Cancel Registration](#)

Home Apply Today's Inspections Map Search

Registration

Step 3 of 3: Address

* Address *REQUIRED

Apartment, suite, unit, floor, (optional)

City

State

Postal Code

Back Submit

STEP 10

This is your homepage for The City of Pomona- Citizen Self Service

tyler Citizen Self Service
technologies

Solar Pomona - 0

Dashboard Home Apply My Work Today's Inspections Map Search

My Permits

Attention 0	Pending 0	Active 0	Recent 0	Draft 0
----------------	--------------	-------------	-------------	------------

[View My Permits](#)

My Plans

Attention 0	Pending 0	Active 0	Recent 0	Draft 0
----------------	--------------	-------------	-------------	------------

[View My Plans](#)