

FREQUENTLY ASKED QUESTIONS

How long does it take to get my tree trimmed?

All trees maintained by the City are on a regular tree pruning schedule. Depending on the species of the tree, you can expect to see the City trees pruned every two years for Elms, and every five years for all other species.

How do I get my parkway tree removed?

If you would like to have a parkway tree removed, you must seek approval from the City Arborist by filling out a Tree Service Request form and paying the appropriate fee as outlined on the form. The tree will be approved only if it is deemed unhealthy and at risk to the health and welfare of the public in general. (See page 13 for complete details)

How do I get a tree planted in my parkway?

If you would like a tree planted in a parkway near your home, you may complete a Tree Service Request Form (see sample on page 109). There is a \$70 non-refundable fee for planting inspection. Free trees will be subject to available funds, grants or donations. If you elect to purchase a tree, payment can be made at the Public Works Department Street Tree Program. Cost is based on the size of tree requested.

How can I have my trees topped?

You CANNOT Top City of Pomona owned trees. The City of Pomona and the ISA do not recommend topping trees. Topping often removes 50 to 100 percent of the leaf-bearing crown of a tree. Because leaves are the food factories of a tree, removing them can weaken a tree to the point it can die and fall causing significant property damage. Severe pruning can also cause a “flush” of weak branch growth as the tree tries desperately to generate more leaf area.

Topping is perhaps the most harmful tree pruning practice known. Yet, despite more than 25 years of literature and seminars explaining its harmful effects, topping remains a common practice among the unaware or inexperienced.

How can I get my trees trimmed in my back yard?

The City only trims City owned trees. If you desire to trim your backyard trees, we suggest that you call a fully licensed tree maintenance contractor.

May I get my neighbors trees trimmed?

No, you can only trim the portion of the tree that is on your property. If it's a city owned tree you may request a trim, however if it is out of the trim schedule you will be required to pay for the additional trim.

How can I get all the trees on my block trimmed?

The City trims all city owned trees on a grid trim schedule, if you would like to know when your street is scheduled for a grid trim, you may call the Public Works Parks and Facilities Division at (909) 620-3759.

How can I get my tree checked for diseases or if it is dying?

If you suspect a parkway tree in your front property is dying or diseased, you may request a tree inspection, there is an inspection fee that may be refunded if we find the tree is diseased, dead or declining. You can call the Public Works Parks and Facilities Division at (909) 620-3759.

Can I trim my City tree?

No, all City trees are maintained by the City contractor or in-house city staff. You may be charged if you trim a city tree.

How can I find out if my tree is on city easement?

Call the Public Works Parks and Facilities Division at (909) 620-3759.

My tree is messy; can I replace my tree with a less messy tree?

Messiness is not a reason for tree removal. Large mature trees are vital to the environment and we encourage residents to maintain all healthy trees.

Do you have a list of private tree trimmers that you could recommend?

NO, the City does not recommend a particular company, we only suggest you to select a tree certified and licensed contractor.

Can I get my tree trimmed for free?

The City trims all city owned trees at no additional cost, please see the tree trim schedule for more information. If you would like a City owned tree trimmed outside of the regular trim cycle, there is a fee for this service. The fee is determined by the size of the tree(s) in question.

Why do tree roots enter a sewer pipe system?

Roots grow toward water vapor or moisture, by a continuous process (hydrotropism) occurring at the very end of the root. The root grows one cell at

a time enabling it to enter the small cracks and joints, which may be present in your pipe. After a root enters a pipe, it divides hundreds of times to form a large mass of tender root ends. This root mass will accumulate a thick coating of grease which will collect up on the root mass until a blockage occurs. Why do tree roots enter a sewer pipe system?

Are we allowed to cut down California Oak Trees?

All of the City of Pomona public Oak trees are protected trees. We strongly encourage Pomona residents to educate themselves regarding the California Oak trees and the reasons why many Cities and Counties have ordinances protecting all the Oak trees, public and private.