CITY OF POMONA COMMUNITY MEETING



Northeast Neighborhood Watch September 19, 2017 Pomona's
Strategic Plan
on
Homelessness



A WAY HOME: COMMUNITY SOLUTIONS FOR POMONA'S HOMELESS Strategies to Help Pomona's Homeless Find Their Way Home

Prepared by: Benita DeFrank, Neighborhood Services Director Jan Cicco, Homeless Services Coordinator

Authorized by the Pomona City Council on January 9, 2017

Strategic Plan's Core Goals

Goal A	Reduce the Number of Pomona's Unsheltered Homeless
Goal B	Reduce the Negative Impacts on Community Neighborhoods and Public Spaces through the Coordination of Services
Goal C	Have an Engaged and Informed Community Regarding Homelessness and Homeless Solutions
Goal D	Balance the Needs and Rights of Homeless Persons and the Larger Community through Updated Fair, Legal and Enforceable Policies and Ordinances

Strategic Plan on Homelessness

URGENT STRATEGIES TO IMPLEMENT			
Strategy A1	Establish a Year-Round Shelter(s) Able to Provide for Multiple Subpopulations		
Strategy B1	Establish a Service Center for Centralization and Coordination of Services		
Strategy B2	Establish a Communal Kitchen for the Provision of Food Services		
Strategy B7	Provide Lockers for Storage of Personal Belongings and Implement a Complementary Travel Lite Campaign		

Transitional Storage Center 388 Lockers

Opened November 21, 2016





From 1/1/17 to 6/30/17

- 581 Clients Served
- 288 Active Lockers
- 50 Individuals Sought Housing as a result of Locker Program

Centralized Service Center

September 2016	City Council Declares a Shelter Crisis within the City
November 2016	Council Authorizes Purchase of 1400 E. Mission to be used to develop a Year-Round Emergency Shelter
January 2017	City Council Approves Conceptual Site Plans
March 2017	City Departments Walk-through Shelter Site
June 2017	CSC Site Operator Request for Qualifications Released
	Design Build Team Request for Qualifications Released
July 2017	Award of Contract to CSC Site Operator
August 2017	Short List of Design Build Contractors Chosen
October 2017	Design Build Contract recommendation to City Council

1400 E. Mission Blvd.



1390 E. Mission Blvd.



Centralized Service Center Site



Centralized Service Center

- Year Round 24-hour Shelter for single adults
- Basic Services/Amenities
 - Security Personnel
 - Restrooms and Showers
 - Laundromat
 - Communal Kitchen
 - Storage Lockers
 - Day Use Space
 - Dog Kennel

- Housing Focused Services
 - Coordinate Entry
 - Street Outreach
 - Document/Benefits
 Attainment
 - Diversion Services
 - Housing Navigation
- Basic Health Care/Referrals
 - Basic Primary Care
 - Behavioral Health Care

Site Operator and Site Partners

Site Operation/Housing Services/Street Outreach

Volunteers of America Los Angeles

Health Services

East Valley Health Partners

Mental Health Services

> Tri City Mental Health Center







Partner Opportunities

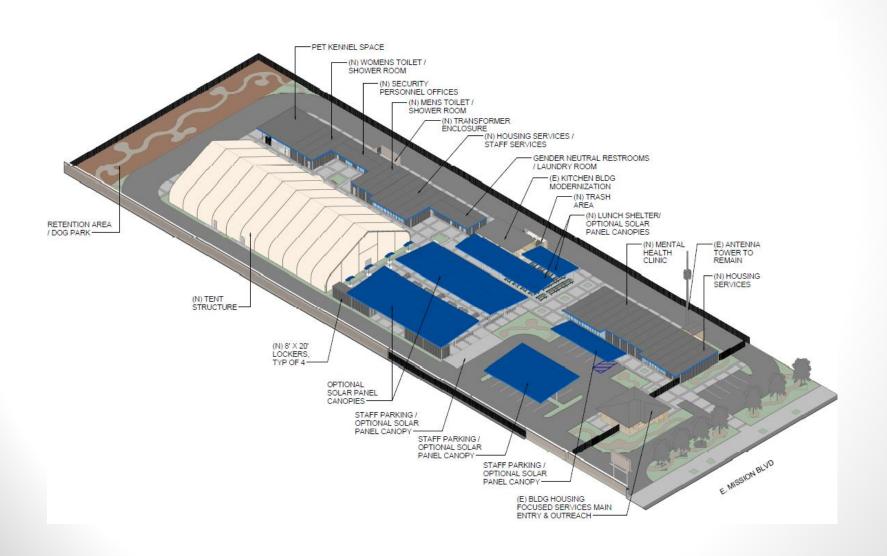
- Dental Services
- Food Provision
- Employment Services
- Mentoring/Compassionate Companions
- Lived Experience/Peer Support Services
- Clothing Provision
- Grooming Services
- Housing Provision/Housing Unit Readiness
- Transportation Services
- Legal Services
- Pet Pals
- ETC., ETC., ETC

Centralized Service Center Timeline

- √ Site Operator
- √ Short List of Contractors for Design Build Team Developed
- ✓ August 2017 Purchase of 1390 E. Mission Blvd
- September 2017 Design Build Team Bids Proposals Due and Architectural Design Finalized
- October 2017 Award of Design Build Team Contract by Council
 - Demolition of Current Site Buildings
 - Notice to Proceed on Construction
- March 2018 Site Anticipated to be Operational

Centralized Services Center

Conceptual Site Plan



2017 Point-in-Time Homeless Count

2017 Point-in-Time Homeless Count

- The point-in-time count is a one day snapshot of homelessness that captures data on both sheltered and unsheltered homeless individuals and families.
- On January 24, 2017, the City of Pomona, in coordination with LAHSA, participated in this count with 64 volunteers.
- 16 different agencies assisted with the Pomona count, as well as some City staff, City Council Members and City Commissioners.
- The count covered all 31 census tracts within Pomona.
- 53% of those who volunteered to count that night were Pomona residents.

2017 Pomona Homeless Count Results

Total Point in Time Count –			
877 Homeless Persons			
Insheltered	Sheltered		

2017 vs. 2016

Pomona Homeless Point in Time Count					
	Total	Sheltered	Unsheltered	Individuals	Families
2017	877	487	390	631	246
2016	689	323	366	552	137
+/-	188	164	24	79	109
	27.29%	50.77%	6.56%	14.31%	79.56%

Sheltered vs. Unsheltered

SHELTERED

A homeless person or persons living in emergency or transitional housing on the night of the point-in-time count

487

Family Individuals Members 249

238

UNSHELTERED

A homeless person or persons living in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings (on the street).

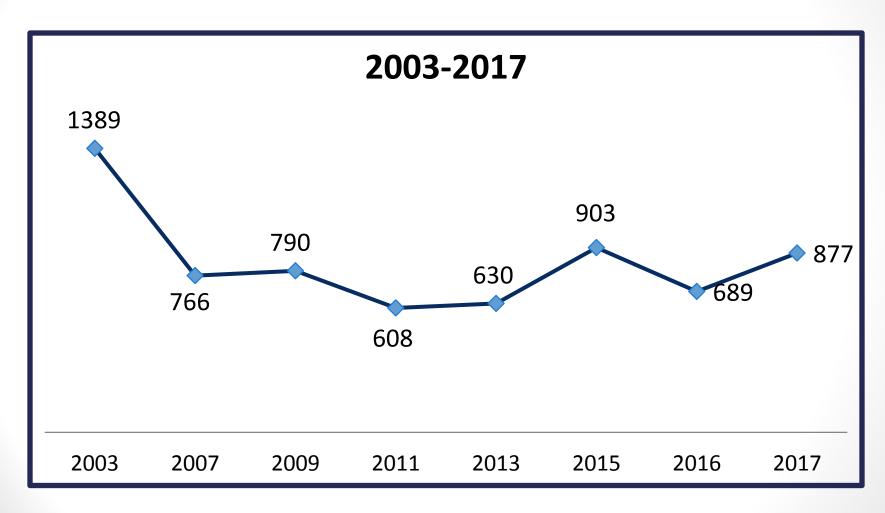
390

Families Members	Individuals	
8	382	

Sheltered Count

SHELTER ORGANIZATION	PROGRAM NAME	2016	2017	CHANGE
CA Hispanic Commission on Alcohol and Drug Abuse (CHCADA) - New Crisis Housing program funding	FSC Emergency Crisis Beds	0	15	15
Inland Valley Council of Churches	Our House Shelter	12	8	-4
LA County Dept of Public Social Services (DPSS) - Increase in funding for motel vouchers available for CalWorks families	Cal Works Homeless Assistance Voucher Program	45	112	67
Volunteers of America Los Angeles (VOALA) - New Crisis Housing Program	Crisis and Bridge Housing	0	13	13
Volunteers of America Los Angeles (VOALA)	Winter Shelter Program - Pomona	131	146	15
City of Pomona - This program lost funding as of 4/1/2017 due to change of direction by HUD	Pomona Transitional Living Center	5	3	-2
Prototypes - Expanded bed occupancy in Transitional Housing Program	Women's Transitional Living Center	84	190	106
	TOTALS	277	487	210

Pomona Point-in-Time Homeless Count



LOS ANGELES CONTINUUM OF CARE OVERVIEW

Los Angeles COC	Total	Sheltered	Unsheltered
2017	55,188	13,972	41,216
2016	43,854	11,073	32,781
Difference	11,334	2,899	8,435
	25.84%	26.18%	25.73%
SPA 3 – San Gabriel Valley	Total	Sheltered	Unsheltered
2017	3,552	1,179	2,373
2016	2,612	950	1,662
Difference	940	229	711
	35.99%	24.11%	42.78%
Pomona	Total	Sheltered	Unsheltered
2017	877	487	390
2016	689	323	366
Difference	188	164	24
Increase	27.29%	50.77%	6.56%